

# travel insurance

## epilepsy society factsheet 10

The following insurance companies have been passed to us by people who have contacted our helpline. We do not endorse any of these companies. We would appreciate any feedback on these, or other insurance companies, so that we feel confident when passing on these details to other people.

If you have epilepsy, some insurance companies will charge you more because epilepsy is classed as a 'pre-existing medical condition'. To make sure that an insurance policy meets your needs, insurance companies will usually pass you on to their medical department. The medical department will ask you questions about your epilepsy (your medical history). Their questions might include the type of seizures you have and when your last seizure was. It may be worth contacting several companies to get the best quote. When you are offered a policy, it is worth checking what the policy does cover and what it does not cover (often called 'exclusions').

**Please note:** if you have a relative or dependant who has epilepsy but they are not travelling with you, it is a good idea to tell the insurance company about their epilepsy. If you have to cancel or cut short your holiday because of their epilepsy, and you haven't told the insurance company about their epilepsy, your insurance may not cover you for your holiday.

### travel insurance companies

#### Direct Travel Insurance

0845 605 2700

[www.direct-travel.co.uk](http://www.direct-travel.co.uk)

#### Europ Assistance

0845 338 5533

[www.europ-assistance.co.uk](http://www.europ-assistance.co.uk)

#### Freedom Insurance Services

01223 446 914

[www.freedominure.co.uk](http://www.freedominure.co.uk)

#### Free Spirit Travel Insurance

0845 230 5000

[www.free-spirit.com](http://www.free-spirit.com)

#### Insure and Go

0844 888 2787

[www.insureandgo.com](http://www.insureandgo.com)

#### Karma Insurance

0845 260 1545

[www.karmainsurance.com](http://www.karmainsurance.com)

#### Orbis Insurance

01424 220 110

[www.orbisinsurance.co.uk](http://www.orbisinsurance.co.uk)

#### The Insurance Surgery

0800 083 2829

[www.the-insurance-surgery.co.uk](http://www.the-insurance-surgery.co.uk)

#### Travel24dr

0844 482 2303

[www.24drtravel.com](http://www.24drtravel.com)

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your own doctors. Epilepsy Society is not responsible for  
any actions taken as a result of using this information.

[www.epilepsysociety.org.uk](http://www.epilepsysociety.org.uk)



helpline

01494 601 400

Monday to Friday 10am to 4pm  
Confidential (national call rate)